Keeper Security

Keeper is a safe and secure way to digitally encrypt and store all of your important passwords and files. Keeper is passionate about protecting its customer’s information. Millions of consumers and businesses trust Keeper to secure and access their passwords and private information. You can access Keeper on your mobile device or desktop computer. Even if you’re utilizing a computer other than your own, you can access your Keeper vault via any browser at: https://www.keepersecurity.com/vault/

Keeper’s software is continually improved and updated to provide our customers with the latest in technology and protection. Keeper is incredibly easy to use and we’ll get you started in the pages and videos that follow.
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Your company has selected Keeper to help employees manage and store all sensitive login credentials and passwords. Using Keeper will allow you to create high strength passwords for all of your websites and applications and easily autofill those credentials.

This document will walk you through how to install Keeper across all your devices. Once you have installed Keeper, please visit keepersecurity.com/support and reference the Quick Start Guides. These guides will walk you through all of Keeper’s features for each platform.

You can also watch our video tutorials here:
Welcome to Keeper - https://vimeo.com/166984233
Using Keeper Application - https://vimeo.com/166280107
Installing KeeperFill - https://vimeo.com/166993563

You will receive a welcome email inviting you to setup your Keeper Profile. Click the “Get Started” button to begin setting up your user profile. This will then take you to the Keeper Web App: https://keepersecurity.com/vault/
1. Set your master password. A strength meter will appear as you type in your password. Green indicates a high strength master password. This is used to login to Keeper on any platform.

2. Create your security question. This will be used to restore your backups and also setup Keeper on other devices.

3. Click “Create account”
Let’s start by installing Keeper on your mobile device. Search “Keeper” on any App Store platform and download on your device.
When you launch Keeper, enter your email address and the master password you used to create your account.
Go to keepersecurity.com/download to download the Keeper Desktop (cross-platform app) or Windows Store (Windows 10) application. Click “Download Now” and then click “Run”. Select your language.
Run the setup wizard.

Now login to Keeper on your desktop app with your existing email and master password.
Go to keepersecurity.com/download to download the Keeper Desktop (cross-platform) application or the Mac App Store version. Click “Download Now” then click the “KeeperDesktop.dmg” file.
Drag the Keeper lock icon to the Applications folder or double click Keeper Desktop to install.

Once installation is completed, login to Keeper with your existing account information.
KeeperFill is a fast and easy way to login to your websites without having to manually enter your username and passwords. You can install the KeeperFill browser plugin on Chrome, Firefox, Safari and Internet Explorer.

**Chrome**

Go to https://keepersecurity.com/download and download KeeperFill. This will then take you to the Chrome Web Store. Next click “Add To Chrome” > add extension. You can then locate the Keeper lock icon in the upper right corner for your web browser. Accept the terms of use then click on continue.
Installing Keeper on Web Browsers

Firefox

Go to https://keepersecurity.com/download and download KeeperFill. Click “Add to Firefox” > install then restart your browser. The Keeper lock will appear in your address bar.
Safari
Go to https://keepersecurity.com/download and download KeeperFill. Click save, then double click on keeper.safarientz then click install. The Keeper lock will appear to the left of your address bar.
Internet Explorer

Go to https://keepersecurity.com/download and download KeeperFill. Click Run on the dialogue box that appears on the bottom of the screen. Run setup wizard, click next and accept the terms then click next again. Select your destination location and click next. Then click install > finish. The Keeper lock will appear in your toolbar.
Click the Lock Icon located in the login fields of the website you are trying to access and Fill in your existing Username & Password.
If you need to create a new record, click **Create New Record**. Next click the Lock Icon and Fill & Save your Username & Password.
You can also use KeeperFill on your mobile device to login into your websites. With Android you can use KeeperFill to login to your websites and native applications on your device.

1. Login to your Keeper account.
2. Tap on Settings
3. Tap on KeeperFill switch to ON
4. Tap OK
Using KeeperFill on Android

Android Devices

5. Toggle KeeperFill to ON

6. Tap OK

7. Tap on KeeperFill

8. Toggle KeeperFill to ON
Using KeeperFill on Android

Android Devices

9 Tap OK

10 Enable drawing over apps to ON

11 Tap OK after reading help screen
Android Devices

To login to an app using KeeperFill, tap into a form field then tap the “Lock” icon on the right side of the screen (or switch to the KeeperFill keyboard manually from the notification drawer). Fill in the username & password fields by tapping on the “Fill” button inside the KeeperFill screen. Tap on “More” to expand the screen and fill individual fields.
iOS Devices

Open Safari.

1. Tap the share icon

2. Tap More

3. Toggle on KeeperFill and tap Done

4. Tap the KeeperFill icon
You can also login to a website with KeeperFill from within the Keeper app. Open the Keeper record from inside the vault and tap on the Login URL field. Keeper will open the website. Tap on the Login and Password buttons along the top of the screen to fill the information.

1. Tap login url
2. Tap to fill login credentials
Window Phones and Surface Devices

To login to a web browser using KeeperFill, launch the website from within the app from the URL field. Tap on the website and open with Keeper. Next click on the login fields and tap on your login credentials located at the top of your screen.

1. Tap login url
2. Tap email input field
3. Tap password input field
You’re ready to start using Keeper! For more detailed product tutorials for each specific platform, please refer to: [www.keepersecurity.com/support](http://www.keepersecurity.com/support) and select Quick Start Guides.

Keeper’s support team is available 24x7 via Live Chat, email, or phone. Please reference the contact information below.

- **Support**: enterprise.support@keepersecurity.com
- **Phone**: (312) 226-4782